Beyond the advice - Awkward, We'll Fix That

9:00 am - 1:00 pm | 24/09/2026 | Greenhills Country House, Jersey Le Mont de L'Ecole, St Peter's Valley, La Rue l'Aleval, JE3 7EL, Jersey I £395

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Overview
Avoiding tough talks won't make them disappear. Build confidence handling them with clarity, accountability, and effective communication.

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Avoiding difficult conversations rarely solves the problem.

It usually makes it more expensive.

When leaders delay addressing issues, the impact later manifests as confusion, frustration, damaged trust, and slipping standards.

Yet, many leaders hesitate when a conversation becomes

uncomfortable.

The instinct is **human**: soften the message, change the subject, or wait for a better moment.

But **clarity** is often the most respectful thing a leader can offer.

This high-impact session helps leaders move from avoidance to confident, constructive conversations that strengthen relationships and improve outcomes.

What we'll explore:

- The cost of comfort: how avoidance creates confusion and performance drag
- The flinch response
- Why clarity beats sugar-coating
- How to stay in the conversation when tension rises

You'll leave with:

- A simple framework for tackling difficult conversations
- A ready-to-use opener that you can apply immediately
- Greater confidence in handling awkward or high-stakes discussions
- Tools to maintain standards without damaging relationships

Who should attend:

- Leaders and managers responsible for giving feedback
- Team leaders handling performance issues
- HR and People leaders supporting difficult conversations
- Anyone who wants to communicate more clearly and confidently

Come ready to practise, challenge your comfort zone, and leave with the confidence and language to handle difficult conversations before small issues become bigger problems.

Please note:

We will be taking photos and videos of this event for advertising and promotional purposes. If you do not wish to have your image appear in any of our marketing or social media materials, please let us know when you arrive.