SHINE™ executive masterclass

8:30 am - 5:00 pm | 28/07/2026 | Location to be confirmed on registration

Book now →



An exclusive one-day executive masterclass for senior leaders, business owners and decision-makers looking to align Digital eXperience, Employee eXperience and Customer eXperience to drive growth and performance.

Your SHINE™ executive eXperience includes:

- Full-day SHINE™ Executive Masterclass
- Premium immersive off-site venue experience
- Executive-level facilitation by Claire Boscq CSP & Andy Jarvis
- Strategic alignment across Digital, Employee and Customer eXperience
- Pre-work diagnostic assessment of your current DX, EX and CX landscape

- The SHINE Blueprint™ executive frameworks and tools
- Structured leadership exercises and strategic discussions
- 90-day roadmap refinement and next-step clarity
- High-end catering and refreshments throughout the day
- One e-copy of either When Work Works or Digital King

What your leadership team leaves with:

- Aligned leadership and clearer organisational direction
- Reduced friction across digital, people and customer experience
- Connected DX, EX and CX strategy
- Greater executive clarity and decision-making confidence
- A practical 90-day roadmap for execution
- Momentum, alignment, and accountability
- An organisation moving from fragmentation… to flow