

## Import/Export focus groups

### What's the purpose of the Focus Groups?

Following the [Barriers to Business report](#) which was commissioned by the Government of Jersey and undertaken by us in 2023, we have teamed up with the [Jersey Customs and Immigration Service](#) to work together on a joint initiative to address issues relating to customs processes which were raised by local businesses during the consultation.

### Why should I attend?

Working with [The Resolution Centre](#), [Jersey Customs and Immigration Service](#) and Jersey Business will be holding focus groups for businesses during July and September.

This will help to better understand the issues encountered by local businesses when importing and exporting goods, with the objective being to identify areas to improve or streamline the process wherever possible.

### Who should attend from my business?

Operational staff and authorised signatories within businesses who regularly use CAESAR.

### Choose from one of the focus groups available.

If you are unsure which focus group your business should register for then please contact Jersey Customs and Immigration Service at [rgc@gov.je](mailto:rgc@gov.je).

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