

Business Improvement Programme

The average forecast savings for businesses that took part in the programme in 2024 is £50,000.

Four packed days working on your business with productivity specialists.

The Business Improvement Programme (BIP) supports businesses to build essential skills to map their processes, leading to sustainable changes that create efficiencies, saving both time and money.

Apply for the programme here.

Apply for the Business Improvement Programme

What it's like to complete the programme?

Hear what Sophie Piazza has to say about the programme and the benefits of taking part for both them and their business.



If you aren't learning, you aren't growing.



Apply for the programme here.

Apply for the Business Improvement Programme

Four days of workshops without any fluff.

Day 1: Find your opportunities

Understand change management and agree an area for improvement within your business. Create an environment for continuous improvement of processes applying the Lean, Agile, Six Sigma approach.

Day 2: Explore new tools

Explore the data collection tools & frameworksto expose gaps in your current processes.

Day 3: Practice

Apply problem solving tools in a practical way to experience the immediate benefits.

Day 4: Apply your knowledge

Learn how to demonstrate the impact of the improvements you've made.

Continuous support

During the programme, you'll have one-on-one sessions with expert trainer Brain Butler after each session, scheduled at your convenience. This personalised support will help you apply what you've learned to maximise

savings in your business.

Would it help my business?

If you're not sure how the business improvement programme will help your business, here is what some of the past participants have said about their experience:

"A great course that makes you feel positive and empowered about easy improvements you can make to your business to save you time, reduce stress and have an impact on your bottom line." Sophie - The Loving Chair Company

"This course showed me techniques for identifying and eliminating efficiencies in business. I gained ability to measure and analyse data to make improvements, lead teams and input new initiatives into the business." Ola - Hotel La Place

Apply for the programme here.

View all \rightarrow

What can I expect? FAQs

What is the Business Improvement Programme?

The programme has been developed to support businesses to deliver sustainable efficiency and productivity gains that will create market competitiveness and a solid operational platform for future growth. The programme is open to those businesses who recognise that continuous improvement is key to sustainable growth and that their workflows can always be better.

Who should apply?

Whether you are a small two-person retail or hospitality business or a large engineering or construction company you will have processes that need tightening up or completely redesigning. So, whatever size or sector you are in, if you are open to changing internal processes to make them more effective you will benefit from this programme.

Ideally 2 people from a business should participate in the programme.

When are the sessions?

Session 1: Tuesday 16th September 2025 from 08:30 - 16:00

Session 2: Tuesday 7th October 2025 from 08:30 - 16:00

Session 3: Tuesday 4th November 2025 from 08:30 - 16:00

Session 4: Tuesday 25th November 2025 from 08:30 - 16:00

Presentations: W/C 19th January 2026 - By arrangement

How much time does it take?

Participants must commit to 4 one day workshops spread across three months and will be supported in between workshops to apply the learning to their business.

What are the sessions like?

All sessions will be interactive with exercises for delegates to work on together so they learn from each other.

What course materials will I receive?

Delegates will need to practice the tools and techniques in the workplace and modular workbooks will be provided which will help delegates during and well beyond the delivery of the workshops.

Do I need to get the whole business involved?

Yes! Absolutely. Businesses seeing the most impact share their learnings from the programme across their team.

Leaders within the business will be required to support delegates to ensure that they achieve maximum impact back in the workplace to implement successful and sustainable change.

How much does it cost?

The fee for enrolling in the programme is £425.00. If a business opts to send two delegates to participate in the same cohort, the second delegate will be charged a reduced rate of £318.75.

OPPORTUNITY! Unlock your potential with an ILSSI Green Belt Certification

While the ILSSI Green Belt certification is not a mandatory part of our Business Improvement Programme, it offers an exciting opportunity for those who excel.

If the project you submit at the end of the programme meets the high standards set by the International Lean Six Sigma Institute (ILSSI), you could be eligible for a Green Belt certification. This prestigious certification recognises your ability to lead small to medium-sized process improvement projects, applying Lean Six Sigma principles to drive efficiency and innovation within your organisation. Elevate your professional credentials and showcase your commitment to excellence with an ILSSI Green Belt.

Please note, there is an additional cost of £125.00 for gaining this accreditation.

Ready to take the next step? Apply now and start your journey towards achieving an ILSSI Green Belt certification!

Register your interest for free.

Apply for the Business Improvement Programme

Keep up-to-date with business information, news and events sign up for the Jersey Business newsletter.

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