General checklist:

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Categories of personal data and data subjects** | **Elements of personal data included within each data category** | **Source of the personal data** | **Purposes for which personal**  **data is processed** | **Legal basis for each processing purpose (nonspecial categories of personal data)** | **Special categories of personal data** | **Legal basis for processing special categories of personal data** | **Retention period** | **Action required**  **to be compliant?** |
| *List the categories of data subjects and personal data collected and retained e.g. current employee data; retired employee data;*  *customer data*  *(sales information); marketing database; CCTV footage.* | *List each type of personal data included within each category of personal data e.g. name, address, banking details, purchasing history, online browsing history, video and images.* | *List the source(s) of the personal data e.g. collected directly from individuals; from third parties (if third party identify the data controller as this information will be necessary to meet obligations under Article 12 DPJL).* | *Within each category of personal data list the purposes for the data is collected and retained e.g. marketing, service enhancement, research, product development, systems integrity, HR matters, advertising.* | *For each purpose that personal data is processed, list the legal basis on which it is based e.g. consent, contract, legal obligation (Schedule 2 DPJL).* | *If special categories of personal data are collected and retained, set out details of the nature of the data e.g. health, genetic, biometric data.* | *List the legal basis on which special categories of personal data are collected and retained e.g. explicit consent,*  *legislative basis (Schedule 2*  *(Part 2) DPJL).* | *For each category of personal data, list the period for which the data will be retained e.g. one month? one year?*  *As a general rule data must be retained for no longer than is necessary for the purpose for which it was collected in the first place.* | *Identify actions that are required to ensure all personal data processing operations are compliant e.g. this may include deleting data where there is no further purpose for retention.* |

Personal data:

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| --- | --- | --- | --- | --- |
|  | Question | Yes | No | Comments/Remedial Action |
| **Consent based data processing**  **(Article 11 DPJL)** | Have you reviewed your organisation’s mechanisms for collecting consent to ensure that it is freely given, specific, informed and that it is a clear indication that an individual has chosen to agree to the processing of their data by way of statement or a clear affirmative action? | Yes | No |  |
|  | If personal data that you currently hold on the basis of consent does not meet the required standard under the DPJL, have you re-sought the individual’s consent to ensure compliance with the DPJL? |  |  |  |
|  | Are procedures in place to demonstrate that an individual has consented to their data being processed? |  |  |  |
|  | Are procedures in place to allow an individual to withdraw their consent to the processing of their personal data? |  |  |  |
| **Children's personal data (Article 11(4) DPJL)** | Where information society services are provided to a child, are procedures in place to verify age and get consent of a parent/ legal guardian, where required? |  |  |  |

Data Subject Rights:

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| --- | --- | --- | --- | --- |
|  | Question | Yes | No | Comments/Remedial Action |
| **Access to personal data (Article 28 DPJL)** | Is there a documented policy/procedure for handling Subject Access Requests (SARs)? |  |  |  |
|  | Is your organisation able to respond to SARs within one month? |  |  |  |
| **Data portability (Article 34 DPJL)** | Are procedures in place to provide individuals with their personal data in a structured, commonly used and machine readable format? |  |  |  |
| **Rectification and erasure**  **(Articles 31 and 32 DPJL)** | Are there controls and procedures in place to allow personal data to be deleted or rectified (where applicable)? |  |  |  |
| **Right to restriction of processing (Article 33 DPJL)** | Are there controls and procedures in place to halt the processing of personal data where an individual has on valid grounds sought the restriction of processing? |  |  |  |
| **Right to object to processing for direct marketing purposes, public functions or legitimate interests (Articles 35 and 36**  **DPJL)** | Are individuals told about their right to object to certain types of processing such as direct marketing or where the legal basis of the processing is legitimate interests or necessary for a task carried out in the public interest? |  |  |  |
|  | Are there controls and procedures in place to halt the processing of personal data  where an individual has objected to the processing? |  |  |  |
| **Profiling and automated processing (Article 38 DPJL)** | If automated decision making, which has a legal or significant similar affect for an individual, is based on consent, has explicit consent been collected? |  |  |  |
|  | Where an automated decision is made which is necessary for entering into, or performance of, a contract, or based on the explicit consent of an individual, are procedures in place to facilitate an individual’s right to obtain human intervention and to contest the decision? |  |  |  |
| **Right to object for historical or scientific purposes (Article 37 DPJL)** | Is the lawfulness for processing based solely on the need to process for archiving or research purposes? |  |  |  |
| **Handling of requests by data subject in relation to their rights (Article 27 DPJL)** | Have you taken appropriate action as is required within the required timeframes? |  |  |  |

Accuracy and retention:

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| --- | --- | --- | --- | --- |
|  | Question | Yes | No | Comments/Remedial Action |
| **Purpose limitation** | Is personal data only used for the purposes for which it was originally collected? |  |  |  |
| **Data minimisation** | Is the personal data collected limited to what is necessary for the purposes for which it is processed? |  |  |  |
| **Accuracy** | Are procedures in place to ensure personal data is kept up to date and accurate and where a correction is required, the necessary changes are made without delay? |  |  |  |
| **Retention** | Are retention policies and procedures in place to ensure data is held for no longer than is necessary for the purposes for which it was collected? |  |  |  |
| **Other legal obligations governing retention** | Is your business subject to other rules that require a minimum retention period (e.g. medical records/tax records)? |  |  |  |
|  | Do you have procedures in place to ensure data is destroyed securely, in accordance with your retention policies? |  |  |  |
| **Duplication of records** | Are procedures in place to ensure that there is no unnecessary or unregulated duplication of records? |  |  |  |

Transparency requirements:

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| --- | --- | --- | --- | --- |
|  | Question | Yes | No | Comments/Remedial Action |
| **Transparency to customers and employees (Articles 12**  **DPJL)** | Are service users/employees fully informed of how you use their data in a concise, transparent, intelligible and easily accessible form using clear and plain language? |  |  |  |
|  | Where personal data is collected directly from the individuals, are procedures in place to provide the information listed at Article 12 of the DPJL? |  |  |  |
|  | If personal data is not collected from the subject but from a third party (e.g. acquired as part of a merger) are procedures in place to provide the information listed at Article 12 of the DPJL? |  |  |  |
|  | When engaging with individuals, such as when providing a service, sale of a good or CCTV monitoring, are procedures in place to proactively inform individuals of their rights under the DPJL? |  |  |  |
|  | Is information on how the organisation facilitates individuals exercising their DPJL rights published in an easily accessible and readable format? |  |  |  |

Other data controller obligations:

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| --- | --- | --- | --- | --- |
|  | Question | Yes | No | Comments/Remedial Action |
| **Processor Agreements (Articles 19 DPJL)** | Have agreements with suppliers and other third parties processing personal data on your behalf been reviewed to ensure all appropriate data protection requirements are included? |  |  |  |
| **Data Protection Officers (DPOs) (Articles 24 DPJL)** | Do you need to appoint a DPO as per Article 24 of the DPJL? |  |  |  |
|  | If it is decided that a DPO is not required, have you documented the reasons why? |  |  |  |
|  | Where a DPO is appointed, are escalation and reporting lines in place? Are these procedures documented? |  |  |  |
|  | Have you published the contact details of your DPO to facilitate your customers/ employees in making contact with them? |  |  |  |
| **Data Protection Impact**  **Assessments (DPIAs) (Article**  **16 DPJL)** | If your data processing is considered high risk, do you have a process for identifying the need for, and conducting of, DPIAs? Are these procedures documented? |  |  |  |

Data security:

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|  | Question | Yes | No | Comments/Remedial Action |
| **Appropriate technical and organisational security measures (Article 21)** | Have you assessed the risks involved in processing personal data and put measures in place to mitigate against them? |  |  |  |
|  | Is there a documented security programme that specifies the technical, administrative and physical safeguards for personal data? |  |  |  |
|  | Is there a documented process for resolving security related complaints and issues? |  |  |  |
|  | Is there a designated individual who is responsible for preventing and investigating security breaches? |  |  |  |
|  | Are industry standard encryption technologies employed for transferring, storing, and receiving individuals' sensitive personal information? |  |  |  |
|  | Is personal information systematically destroyed, erased, or anonymised when it is no longer legally required to be retained. |  |  |  |
|  | Can access to personal data be restored in a timely manner in the event of a physical or technical incident? |  |  |  |

Data breaches:

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| --- | --- | --- | --- | --- |
|  | Question | Yes | No | Comments/Remedial Action |
| **Data Breach response obligations (Article 20 DPJL)** | Does the organisation have a documented privacy and security incident response plan? |  |  |  |
|  | Are plans and procedures regularly reviewed? |  |  |  |
|  | Are there procedures in place to notify the office of the Data Protection Commissioner of a data breach? |  |  |  |
|  | Are there procedures in place to notify data subjects of a data breach (where applicable)? |  |  |  |
|  | Are all data breaches fully documented? |  |  |  |
|  | Are there cooperation procedures in place between data controllers, suppliers and other partners to deal with data breaches? |  |  |  |

International data transfers (outside the EEA) – if applicable:

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| --- | --- | --- | --- | --- |
|  | Question | Yes | No | Comments/Remedial Action |
| **International data transfers** | Is personal data transferred outside the EEA, eg. To the US or other countries? |  |  |  |
|  | Does this include any special categories of personal data? |  |  |  |
|  | What is the purpose(s) of the transfer? |  |  |  |
|  | Who is the transfer to? |  |  |  |
|  | Are all transfers listed – including answers to the previous questions (e.g. the nature of the data, the purpose of the processing, from which country the data is exported and which country receives the data, and who the recipient of the data is?) |  |  |  |
| **Legality of international transfers** | Is there a legal basis for the transfer, e.g. EU Commission adequacy decision; standard contractual clauses. Are these bases documented? |  |  |  |
| **Transparency** | Are data subjects fully informed about any intended international transfers of their personal data? |  |  |  |